



COVID-19 Updates

Keeping You Informed

As promised, we are continuing to closely monitor COVID-19 developments, providing you updates as frequently as possible. [The COVID-19 Updates page](#) on our website continues to be regularly updated with news, resources, and additional helpful information.

[Learn More](#)

Employee Tips & Information

Ensure you can continue to support your remote workforce and follow social distancing guidelines.

Are you prepared to offer open enrollment remotely? We strongly encourage employers to start using our online [Benefits Administration platform](#). To learn more and get started, contact your Client Relationship Manager.

Are your employees set up to manage their benefits remotely?

- Please encourage your employees to download and set-up the Clarity Mobile App
- Make sure their Clarity debit card is activated and ready to use to pay for any medical related expenses with their FSA, HSA, or HRA
- Consider increasing their HSA participation
- Encourage them to use the app to submit claims electronically
- Go to our online portal and opt-in for direct deposit to ensure timely reimbursement of claims

Tips for Communicating with Your

Staff about COVID-19

Employees are looking to employers as a source of guidance as to how they should carry out their work responsibilities while staying safe. Clients and suppliers also need to know if, and how, their business relationship with you will shift over the coming weeks. Here are some tips for communicating during this straining time.



[Learn More](#)

If and When Worker's Comp Applies to COVID-19

Unfortunately, when it comes to the question of whether or not worker's comp applies to COVID-19, the answer is: maybe. That's not much help to employees already facing a lot of uncertainties, so we've cleared it up for you.



[Learn More](#)

Best Ways to Implement a Work from Home Policy

Do you have a work from home policy in place? If not, here are some tips for crafting and implementing a policy that keeps employees safe while ensuring business operations continue.



[Learn More](#)

Helpful Resources

[Clarity Temporary Claim Substantiation Policy](#)

[CDC Coronavirus Update](#)

[WHO Coronavirus Updates](#)

[FSA Store Virus Preparedness](#)

[Update: Families First Coronavirus Response Act](#)

Stay Connected.

For more Clarity updates, connect with us on social media.



